Coverage for: Employee/ + Dependents | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at <a href="https://www.flexwork.uhc.com">https://www.flexwork.uhc.com</a> or by calling 1-855-892-2401. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-855-892-2401 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes. Preventive care and categories with a copayment are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't met the <u>deductible amount</u> . But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network Providers: \$9,100 individual / \$18,200 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, charges exceeding allowed amount, and allowed amounts exceeding plan limits.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>flexwork.uhc.com</u> or call 1-855-892-2401 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No	You can see the <u>specialist</u> you choose without a <u>referral.</u>

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit.	Not Covered	4 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits.	
If you visit a health care provider's office or	Specialist visit	\$50 <u>copay</u> /visit.	Not Covered	Members can also receive limited care via HealthiestYou Telehealth Services consultations.	
clinic	Preventive care/screening/ immunization	No Charge	Not Covered	Includes <u>preventive services</u> specified in the health care reform law. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive, then check what your <u>plan</u> will pay.	
If you have a too!	<u>Diagnostic test</u> (x-ray, blood work)	\$50 copay/day for free standing facility/doctor's office, and  \$150 copay/day for hospital outpatient.	Not Covered	Limit of 1 days of service/year for diagnostic testing, regardless of setting. Technical and professional fees are covered for an unlimited number of tests when provided on the same day.	
If you have a test	Imaging (CT/PET scans, MRIs)	\$50 copay/day for free standing facility/doctor's office, and  \$150 copay/day for hospital outpatient.	Not Covered	Limit of 1 days of service/year for imaging, regardless of setting. Technical and professional fees are covered for an unlimited number of tests when provided on the same day.	
If you need drives to	Tier 1 drugs	Not Covered	Not Covered	This <u>plan</u> covers certain preventive	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at flexwork.uhc.com	Tier 2 drugs	Not Covered	Not Covered	prescription drugs specified in the health care reform law without cost-sharing.	
	Tier 3 drugs	Not Covered	Not Covered	See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-</u>	
	Tier 4 drugs	Not Covered	Not Covered	care-benefits.  Members also receive an Optum Perks™ pharmacy discount card that can help save on most FDA-approved medications.	

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>flexwork.uhc.com</u>.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not Covered	Not Covered	Not Covered	
surgery	Physician/surgeon fees	Not Covered	Not Covered		
	Emergency room care	Not Covered	Not Covered	Not Covered	
	Emergency medical transportation	Not Covered	Not Covered	None	
If you need immediate medical attention	<u>Urgent care</u>	\$150 copay/visit includes facility and physician fees.	Not Covered	2 visit limit/year.  Lab, x-rays, <u>diagnostic testing</u> and imaging are not included in benefit for <u>urgent care</u> and are subject to applicable benefit for <u>diagnostic testing</u> and imaging.	
If you have a hospital stay	Facility fee (e.g., hospital room)	Not Covered	Not Covered	Not Covered	
Stay	Physician/surgeon fees				
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Primary care: \$25 copay/visit.  Specialist: \$50 copay/visit.	Not Covered	4 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits.	
	Inpatient services	Not Covered	Not Covered	Not Covered	
If you are pregnant	Office visits	Primary care: \$25 copay/visit.  Specialist: \$50 copay/visit.	Not Covered	4 office visit limit/year, combined sickness, injury, mental health, substance abuse services, pregnancy and specialist visits.  Cost sharing does not apply for Health Care Reform preventive services.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	Not Covered	Not Covered	Not Covered	

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>flexwork.uhc.com</u>.

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services			
	Home health care	Not Covered	Not Covered	None
If you need help	Rehabilitation services	Not Covered	Not Covered	None
recovering or have	Habilitation services	Not Covered	Not Covered	None
other special health	Skilled nursing care	Not Covered	Not Covered	None
needs	Durable medical equipment	Not Covered	Not Covered	None
	Hospice services	Not Covered	Not Covered	None
If ahild maada	Children's eye exam	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None
dental of eye care	Children's dental check-up	Not Covered	Not Covered	None

#### **Excluded Services & Other Covered Services:**

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Childbirth/Delivery
- Children's eye exam
- Children's dental check-up
- Children's glasses
- Cosmetic surgery
- Dental care (adult)
- Durable medical equipment
- Emergency room care

- Emergency medical transportation
- Habilitation services
- Hearing aids
- Home health care
- Hospice services
- Hospital Stay
- Infertility treatment
- Long-term care

- Non-emergency care when traveling outside the United States
- Outpatient Surgery
- Prescription Drugs
- Private-duty nursing
- Rehabilitation services
- Routine eye care (adult)
- Routine foot care
- Skilled nursing care, and
- Weight-loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 15 visits/year for combined acupuncture and chiropractic visits; \$15 copay per visit
- Chiropractic Care 15 visits/year for combined acupuncture and chiropractic visits; \$15 copay per visit

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="https://www.delth.com/health-labor-state-new-more information">Health Insurance</a> <a href="https://www.delth.com/health-labor-state-new-more information">Marketplace</a>. For more information about the <a href="https://www.delth.com/more-new-more information">Marketplace</a>, visit <a href="https://www.Health.com/more-new-more-

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>flexwork.uhc.com</u>.

grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: UnitedHealthcare FlexWork at 1-855-892-2401, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? No

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-892-2401.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-855-892-2401.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-892-2401.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-855-892-2401 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-892-2401.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-855-892-2401.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-855-892-2401.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-855-892-2401.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>flexwork.uhc.com</u>.

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$(
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$(
■ Other coinsurance	0%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$75	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$9,700	
The total Peg would pay is	\$9,775	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$0
■ Other <u>coinsurance</u>	0%

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

**Prescription drugs** 

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$4,800	
The total Joe would pay is	\$5,000	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$50
■ Hospital (facility) copayment	\$0
■ Other coinsurance	0%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$100	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$2,500	
The total Mia would pay is	\$2,600	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.